



SimplyCARE

— COMMUNITY —
RESPIRE AND SOCIAL SUPPORT

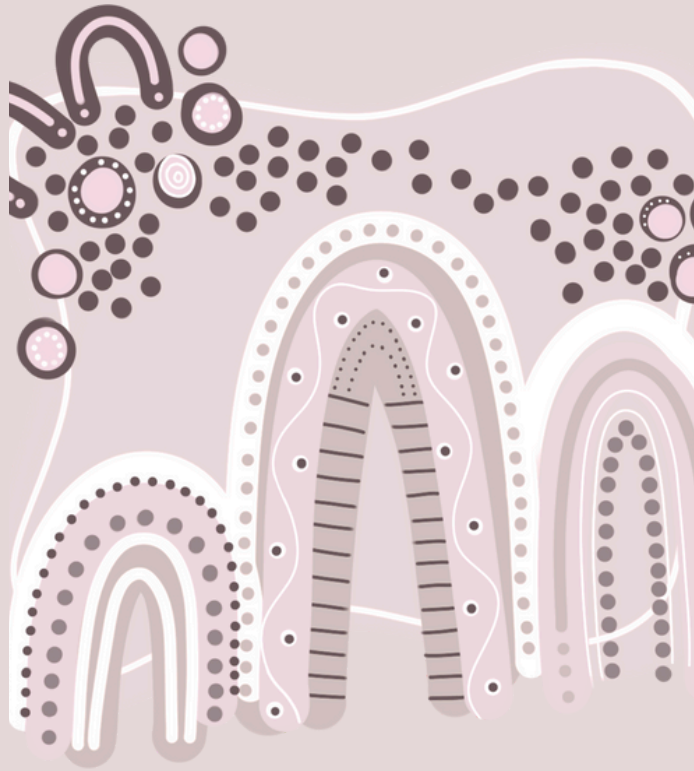
ANNUAL REPORT 2025 EDITION

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www.simplycare.org.au



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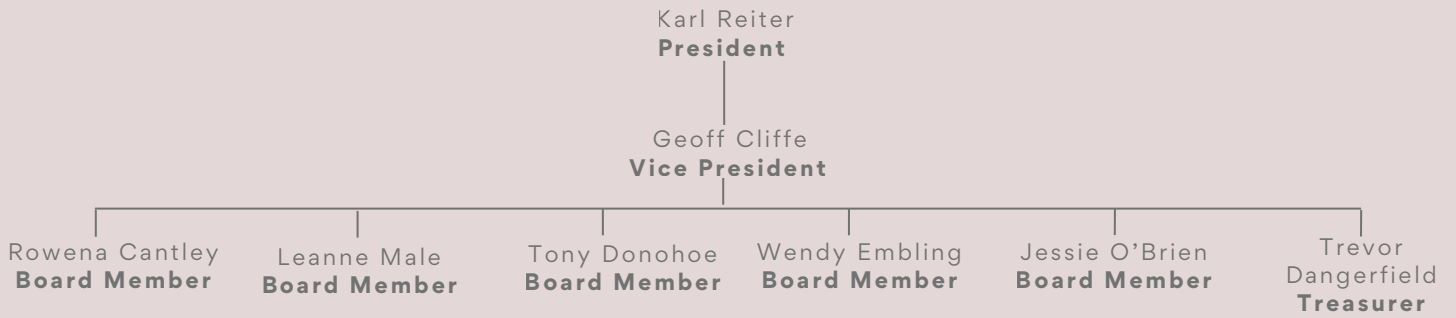
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ACKNOWLEDGEMENT

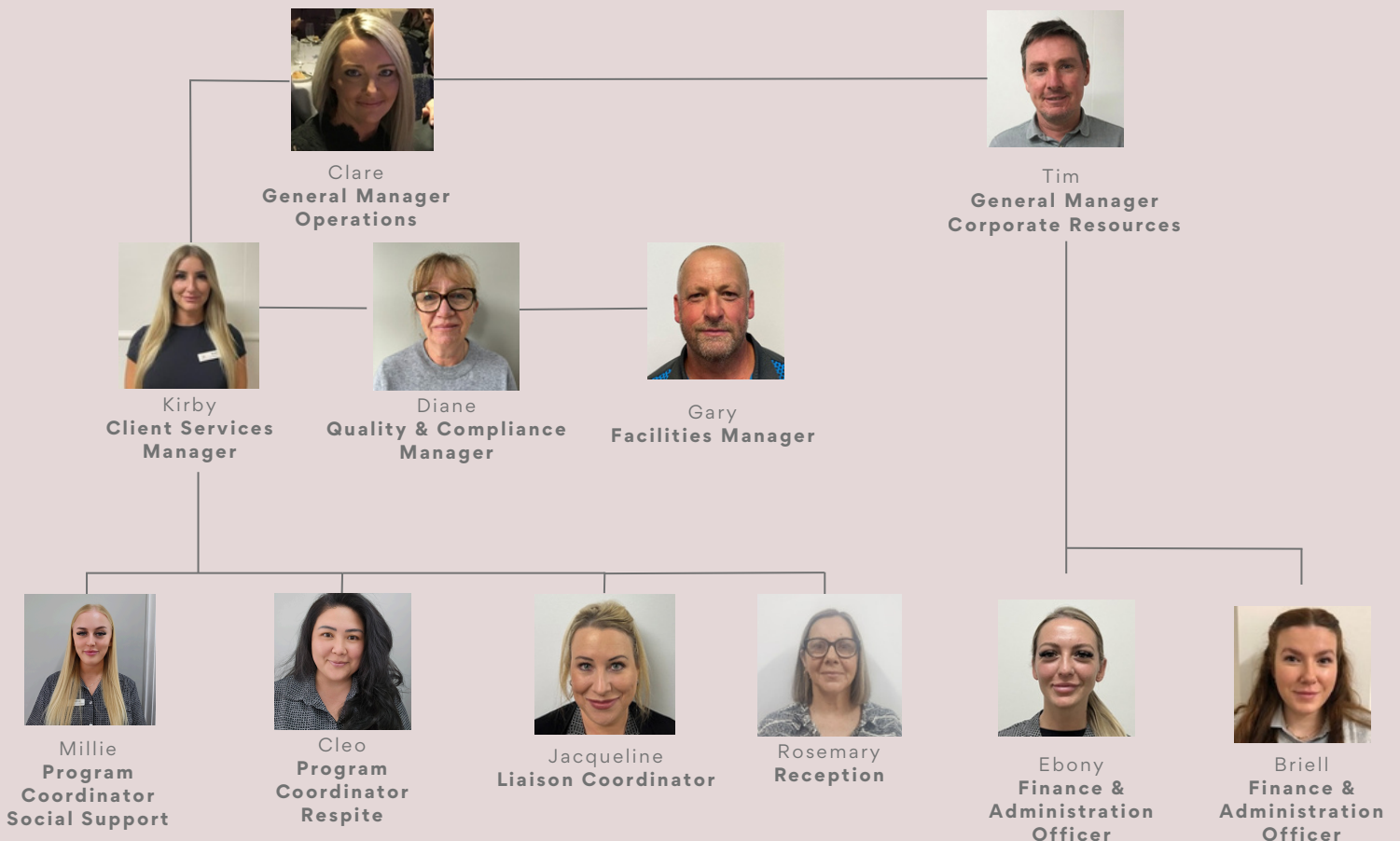
SimplyCARE Community proudly acknowledges with respect and thanksgiving the Bunurong people of the Kulin Nation, the traditional owners of the land on which our office is built. Our community pays our respects to their Elders past, present and future.

COMMITTEE OF MANAGEMENT



CORPORATE STRUCTURE

SimplyCARE Community Management, Coordinators and Administration



STAFF | 2025

Simply Care would like to introduce our team of Support Workers, Home Care Workers and Garden Maintenance Workers

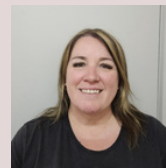
Support Workers & Home Care Workers



Maddison
Home Care Worker



Amanda
Support Worker



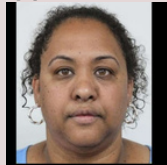
Debra
Support Worker



Angela
Home Care Worker



Verity
Support Worker



Sarah
Home Care Worker



Beverley
Support Worker



Casey
Support Worker



Chelsee
Support Worker



Cheryl
Support Worker



Guy
Support Worker



Linda
Home Care Worker



Wendy
Home Care Worker



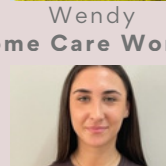
Helen
Support Worker



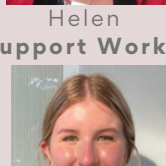
Thomas
Home Care Worker



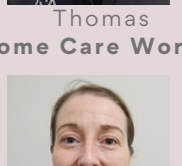
Kanjana
Support Worker



Karol
Support Worker



Lily
Support Worker



Lucy
Support Worker



Michelle
Support Worker



Nichola
Support Worker



Rebecca
Home Care Worker



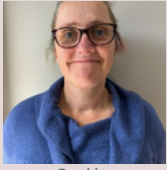
Bethany
Support Worker



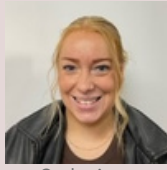
Tammy
Home Care Worker



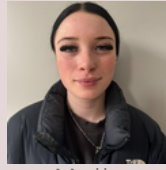
Trina
Support Worker



Sally
Home Care Worker



Sabrina
Home Care Worker



Molly
Home Care Worker



Miah
Home Care Worker



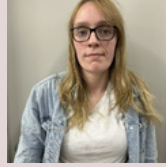
Thomas
Home Care Worker



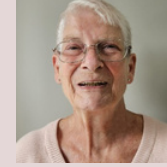
Therese
Support Worker



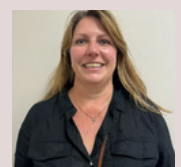
Jessica
Home Care Worker



Meagan
Home Care Worker



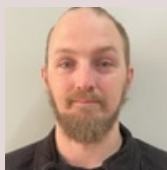
Linda
Home Care Worker



Shona
Support Worker



Edwina
Support Worker



Anthony
Home Care Worker



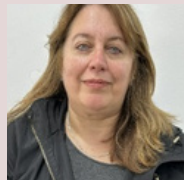
Raymond
Support Worker



Lily
Home Care Worker



Carly
Home Care Worker

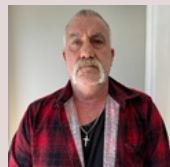


Maria
Support Worker

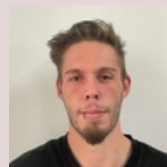
Garden Maintenance Workers



Gary | Facilities
Manager



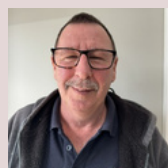
Steven



Jaydin



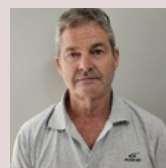
Luke



Shayne

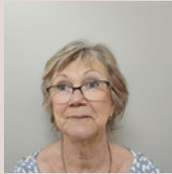


Gerard



Raymond

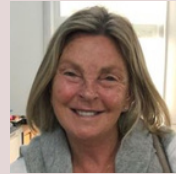
VOLUNTEERS | 2025



Beverley
Volunteer



John
Volunteer



Kathryn
Volunteer



Trevor
Volunteer



Lorraine
Volunteer



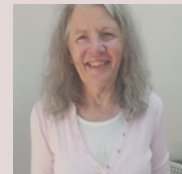
Mehrdad
Volunteer



Richard
Volunteer

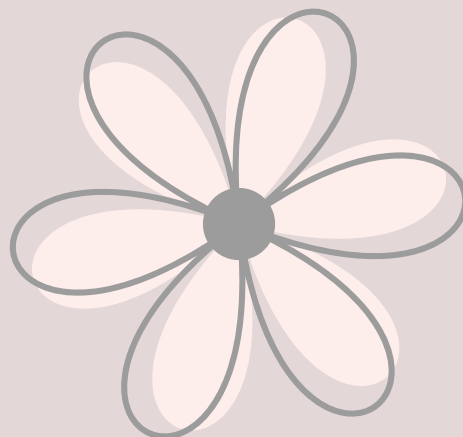


Robin
Volunteer



Evelyn
Volunteer

Our volunteers play a vital role in supporting our clients throughout the community by offering both practical assistance and compassionate care. They help with a wide range of services, including delivering essential items, providing transportation to appointments, offering companionship, and assisting with everyday tasks that promote independence and well-being. Beyond the tangible support, our volunteers bring warmth, dignity, and a sense of connection to those who may be facing difficult circumstances. Their presence not only meets immediate needs but also fosters trust, inclusion, and hope within our community.



FINANCIAL PERFORMANCE

The 2024–25 year brought significant changes to the aged care sector, which have also impacted SimplyCare. With the sector continuing to undergo major legislative reforms through the new Aged Care Act and compliance reforms under the new Aged Care Standards, our services and systems have adapted accordingly.

While previous years saw growth in social support groups and respite services such as Cottage and Centre-Based programs, demand is now shifting toward more individualised, home-based services. This is demonstrated in the table below, revealing extraordinary growth in individual social support, domestic assistance, and home maintenance services.

CHSP PROGRAMS	HOURS DELIVERED	
	2023-2024	2024-2025
Cottage Respite	11856	9336
Centre Based Respite	4263	4983
Group Social Support	9016	6108
Flexible Respite	2267	2887
Home Maintenance	468	2635
Domestic Assistance	1450	5399

FINANCIAL PERFORMANCE

CONTINUED

The overall financial result for the organisation was a loss of \$33,217. Several factors impacted results this year:

Revenue:

Overall government funding increased slightly (4.1%) from \$2.239m (2023–24) to \$2.332m (2024–25). We thank the Federal (Commonwealth Home Support Program – CHSP) and State (Home and Community Care Program for Younger People – HACCPYP) Governments for their continued funding and support.

With growing service numbers, we also experienced an increase in client contributions, particularly in CHSP services. This source of revenue increased by 14.8% (\$528,129 in 2024–25 compared to \$459,992 in 2023–24).

However, overall revenue was slightly lower as other income returned to normal levels following the large one-off gift from Ronald Pearsall in 2023–24.

Expenditure:

The shift from group activities to individual services led to a greater number of staff hours and increased travel costs. Wages increased by 11.2% to \$2.03m in 2024–25.

Significant changes to internal processes occurred as we transitioned to new client management software to prepare for future organisational and industry requirements. It has been a challenging process, and we appreciate the patience and support of our staff and clients during this transition. With the introduction of several new software systems, we fully impaired old software in our asset register and did the same with other plant and equipment items, resulting in a loss on disposal of \$51,152 for the 2024–25 year.

Cash:

As expected, our cash position declined throughout the year as the Deferred Income liability decreased. However, with \$3.569 million in term deposits and cash at bank of \$495,531, the organisation remains in a strong financial position.

FINANCIAL PERFORMANCE

CONTINUED

Other Assets:

SimplyCare entered into a lease on a warehouse/office building located in Somerville as a base for our expanding domestic assistance and home maintenance services. The base will allow reduced travel time and expenditure as we service clients in the northern part of the Peninsula and beyond. The initial lease is for a period of two years with another two available beyond that, resulting in a right-of-use asset of \$78,868.

Future:

The future of aged care and funding models is changing, with the forecast end for CHSP block funding occurring no earlier than 1 July 2027. To ensure continuity of care and support services to our community, it is increasingly likely that we will soon focus on registering as a Support at Home provider.

Committee, volunteers and staff:

I would like to thank all committee members for their support this year and acknowledge the excellent contribution of our outgoing President, Geoff Cliffe. Geoff has provided outstanding leadership throughout his tenure, and we are delighted he is remaining on the Committee and filling the role of Vice President in 2025–26. We also thank Karl Reither for taking on the role of President and look forward to a successful future under his leadership. Our volunteers also deserve special thanks and appreciation, as they bring energy and joy to our clients.

Special thanks also to my fellow General Manager (Operations), Clare Clarke, who continues to lead with integrity, professionalism, and compassion.

I would also like to thank our management, administration, and support staff for their dedication and care again this year.

Finally, we extend our best wishes for a safe and joyful festive season and a successful year ahead.

Tim Reynolds | GM Corporate Resources



OPERATIONAL HIGHLIGHTS

Our services have significantly expanded over the past year, allowing us to reach a broader segment of the community than ever before. Through strategic growth and increased accessibility, we're now successfully servicing a diverse range of individuals and groups with varying needs. This expansion has not only improved our overall capacity but also strengthened our ability to provide tailored support across different demographics. As a result, more members of the community are engaging with and benefiting from our offerings, reflecting our commitment to inclusivity and meaningful impact.

Services have been running smoothly and efficiently, with operations maintaining a steady pace and meeting key performance expectations. Client satisfaction remains high, thanks to consistent communication, timely delivery, and a continued focus on quality. Teams have adapted well to any challenges, showing resilience and a proactive approach to problem-solving. Overall, the current trajectory suggests strong service reliability and a positive outlook for continued success.

PRESIDENTS REPORT

The 2024–2025 year has continued to bring significant change across the Australian aged-care sector. With the introduction of the new Aged Care Act and the commencement of the Support at Home Program on 1 November 2025, the operating environment for community providers is rapidly evolving.

I am pleased to confirm that SimplyCare - registered under our legal name, Southern Peninsula Community Care - has now received formal registration under Categories 1, 2 and 4, placing us in a strong position to continue delivering high-quality home and community services. While the transition has brought increased compliance requirements, especially in brokerage arrangements and invoicing, our teams have managed this shift with professionalism and minimal disruption to clients.

We continue to be well supported by our leadership team. **Clare Clarke, General Manager – Operations, and Tim Reynolds, General Manager – Corporate Resources** have guided staff through both sector reform and internal system improvements. These changes ensure we are better positioned for future reporting, audit requirements, and financial sustainability. I want to acknowledge and thank all staff and volunteers for their continued commitment, reflected in the positive client feedback received across home care, support work and home maintenance. We remain attentive to areas where concerns were raised and are committed to continuous improvement.

The development of our new facility providing outreach services from Somerville remains a strategic priority and aligns with our broader planning for 2025–27. As Government policy becomes clearer, our General Managers are now shaping a business plan that reflects both the emerging regulatory landscape and the needs of our growing client base. Our organisation also continues to strengthen its governance and operational systems, including improved internal communication infrastructure and further enhancements to risk management following recent incident reviews.

As incoming President, I would like to recognise the leadership of Geoff Cliffe, who served as President since 2018 and now continues as Vice-President. His guidance has shaped SimplyCare's growth, resilience and readiness for future reforms. I look forward to working closely with Geoff, the Committee, and our talented staff as we progress our strategic priorities and maintain our commitment to safe, responsive and client-centred care across the Mornington Peninsula. Thank you to everyone who has contributed to another successful year.

Karl Reiter President, Committee of Management
SimplyCare 2025

VICE PRESIDENTS REPORT

In the 24 / 25 year , SimplyCare Community has continued to face the challenges of new directions reflected in Government Policy changes which continue to painted a changing picture of how Aged Care services to the community must evolve to meet growing need in the years ahead.

We have been privileged in the last 12 months to have the continuing talents of two General Managers (Clare Clarke and Tim Reynolds) and the support of an excellent team of staff who are committed to our objectives of quality services to a diverse community across the wider Mornington Peninsula. I wish to go on record with my thanks for the contributions and support of the Committee by all staff Simply Care over the last 12 months.

The changing Government Aged Care policy framework will continue to challenge Simply Care Community but in my view, we have the best team of people in the State to deliver on our objectives and to maintain a developing profile of top class services to our community.

It has been my privilege to be the President of the Committee of Management for over seven years since 2018 and it is now time for another Member of the Committee to step into this role. I will be pleased to support Karl Reiter, elected as the new President of the Management Committee with effect from November 2025. I will be delighted to continue to work with Karl, the Committee and our excellent staff team through the year ahead.

I wish to record my thanks to all members of the Committee of Management for their time, energy and commitment over the last year together with an outstanding team of staff at Simply Care Community who continue to demonstrate a level of commitment and professional skills that have enabled us to develop a diverse and growing range of services.

I am sure that the Committee of Management under the guidance of our new President Karl Reiter will ensure that we deliver on our strategic plan for the future.

Take care and stay well.

Geoff Cliffe
Vice-President, Committee of Management
"Simply Care Community"

COMMITTEE OF MANAGEMENT OUTLOOK

2025 was a strategic year for SimplyCare here in Rosebud. My role as Secretary to the Committee of Management provided a variety of challenges across the Company and allowed me to recognise the generous and broad services we provide to so many people in our community. Being a Committee of Management member also gave me the opportunity to present my ideas, views, and suggestions to the Managers of our company and to other Committee members.

The Staffing of our company has been exceptional. The empathetic nature of all our staff towards those in need of our professional and caring assistance MUST be recognised. My genuine and compassionate thanks and respects go to our range of SimplyCare staff – Managers, leaders and most importantly, the ‘on the ground’ staff who provide the care, respect and humanity to the people we serve. The Respite Care at Jetty Road is an essential part of our service and our team of carers are to be praised for their caring patience, time commitment and dedication to the vital role they play.

Our Eastbourne Day Care facility is so valued by our clients and their families. Again, our diligent and caring staff provide a service that is so vital within our local community. As a Committee of Management member, I am so appreciative of the actions and flair and compassion demonstrated by our Staff in catering for the broad spectrum of interests and needs that our customers possess. The opportunity for volunteers to assist our Staff to assist our community members with a range of issues, is promoted at SimplyCare. Helping our customers to attend their vital medical appointments, completing grocery shopping, and providing social contact are gladly undertaken by our team of volunteers who are so valued for their compassion and empathy.

Heading into 2026 and beyond, I am sure that SimplyCare can further increase our caring footprint across our community. This is especially apparent in the expansion of our Home Support services across the Mornington Peninsula. I look forward to being able to assist in the strengthening of our service provision and meeting our responsibilities and targets over 2026 - 27.

Trevor Dangerfield
Secretary and member of the Committee of Management.

END OF YEAR REFLECTION

GM OPERATIONS

As 2025 draws to a close, I am proud to reflect on the remarkable progress Simply Care has made during a year of significant reform and renewal across the aged care sector. This year has been defined by our proactive response to the introduction of the new Aged Care Act, which came into effect on 1 November 2025, alongside the implementation of the strengthened Aged Care Quality Standards.

This landmark legislation represents a transformative shift toward a rights-based, person-centred approach to aged care. At Simply Care, we have embraced these changes wholeheartedly, aligning our operations with the Statement of Rights and placing our clients' dignity, autonomy, and preferences at the heart of every service we deliver. We have strengthened our governance, enhanced staff training, and updated our policies to meet the new regulatory expectations and uphold the highest standards of care. To ensure we remain at the forefront of compliance and best practice, our Executive Management Team, comprising of myself and Tim Reynolds, General Manager of Corporate Resources, actively participated in key industry conferences, forums, and workshops throughout the year. These engagements have provided invaluable insights into the evolving regulatory landscape, expanded our professional networks, and equipped us with practical strategies to implement reforms effectively. This commitment to continuous learning and collaboration has positioned Simply Care as a responsive and forward-thinking provider.

In preparation for the full transition to the Support at Home program in 2027, we have continued to refine our service delivery models. Our teams have worked diligently to ensure continuity of high-quality care for clients currently receiving services under the Commonwealth Home Support Programme (CHSP), while laying the groundwork for a seamless shift to the new framework. This includes investing in workforce development, improving internal processes, and adopting new tools and systems to support client choice and flexibility.

This year, we expanded our reach across the Mornington Peninsula, extending services into Frankston, Cranbourne, and surrounding suburbs. We also welcomed new team members across all service areas, strengthening our capacity to meet growing demand. Our support workers, home care workers, garden maintenance staff, and volunteers have been the backbone of our service delivery. Their compassion, professionalism, and unwavering commitment to client wellbeing are deeply valued and have made a profound impact on the lives of those we support. Whether providing direct care, domestic assistance, social support, or garden maintenance, their work truly embodies the heart of Simply Care's mission.

END OF YEAR REFLECTION GM OPERATIONS CONTINUED



Our program coordinators and administration/finance teams have worked tirelessly throughout the year, successfully integrating new systems and processes that are already making a positive impact. Their dedication and adaptability have been instrumental in supporting our operational efficiency.

Our leadership team, which are the Client Services Manager, the Quality and Compliance Manager, and the Facilities Manager, they have played a pivotal role in ensuring our services are safe, delivered with excellence and in full alignment with the new standards. Their efforts have helped us minimise wait times and maintain a high level of client satisfaction.

I would also like to extend my sincere thanks to our Committee of Management. This year marks a significant leadership transition, with Geoff Cliffe stepping down from his role as President and continuing to serve as Vice President. Geoff's unwavering support and trust in our management team have been instrumental in guiding Simply Care through this transformative period. We are also delighted to welcome Karl Reiter as our new President. Karl brings a wealth of experience and a deep commitment to our mission, and we look forward to his leadership and support as we continue to evolve and grow. A big thank you also to the rest of the committee members who have guided and supported us through all the changes. As we look ahead to 2026, we remain committed to continuous improvement, collaboration, and innovation, with a renewed focus on enhancing our business planning and continuing updating and improving our processes. We will continue to listen to our clients, support our workforce, and uphold the principles of the new Aged Care Act in everything we do. Finally, I would like to thank everyone, for your continued trust and support, whether you are a client, volunteer, staff member, or committee, we appreciate all of you very much. Together, we are building a stronger, more compassionate aged care system for all.

Warm regards,

Clare Clarke General Manager of Operations Simply Care

CLIENT SERVICES MANAGER REFLECTION

As Client Services Manager, I'm proud to reflect on how well our services have been running and continually evolving to meet the growing and changing needs of our community.

Over the past seven years at SimplyCare, I've had the privilege of witnessing firsthand the incredible impact our dedicated team has made, and I remain as passionate as ever about supporting individuals and families through the work we do. I'm fortunate to lead a truly great team, we work so well together, always supporting one another and going the extra mile to make things happen for our clients. I'm also immensely supported by our General Manager Operations, whose guidance and leadership have been instrumental in helping us grow and succeed.

Our services have become more responsive, inclusive, and person-centred, and I feel incredibly proud to be part of an organisation that values collaboration, compassion, and community at its core.

Kirby Plumb | Client Services Manager

QUALITY AND COMPLIANCE MANAGER REFLECTION

I'm Diane, the Quality and Compliance Manager and a Registered Nurse with 30 years' experience, and I work alongside our dedicated team to provide safe, high-quality care for older people in our centre-based respite, cottage respite, and home services. This year, staff completed all industry-expected mandatory training, participated in face-to-face workshops, and undertook regular refreshers to ensure everyone remains confident and up to date in their roles. We are also preparing for the new Aged Care Standards, updating training and practices to keep services person-centred and responsive. By reviewing our processes, listening to clients and families, and making practical improvements, we continue to enhance the quality and consistency of care we provide.

I remain quite new to this role but have I been so welcomed and supported by our General Manager - Operations, together with her dedicated team here at head office.

I look forward to the upcoming year and implementing the changes to ensure that SimplyCare continues to provide excellent care and services to our wonderful clients and their families

Diane Van Harselaar | Quality & Compliance Manager | RN

SIMPLYCARE SERVICES

At SimplyCARE Community, we offer a range of tailored services to support clients, caregivers, and families through high-quality respite and social care. Our goal is to promote independence, well-being, and community connection.

Our Services Include:

- Cottage Respite – Short-term, home-like respite stays in a supportive environment.
- Centre-Based Respite – Day programs offering structured activities and social interaction.
- Flexible Respite – In-home or community-based respite tailored to individual needs.
- Social Support Groups (Planned Activity Groups) – Group activities that encourage social engagement and participation.
- Social Support Individual (Accompanied Activities) – One-on-one support to attend appointments, outings, or recreational activities.
- Domestic Assistance – Help with everyday household tasks to support independent living.
- Home and Garden Maintenance – Basic upkeep to ensure a safe and comfortable home environment.
- Transport – Assisted transport services for appointments, shopping, and social outings.
- Unescorted Shopping – Support for independent shopping with transport to and from retail locations.

Funding Eligibility:

Our programs are available to clients who receive funding through the following government programs:

- Commonwealth Home Support Program (CHSP)
- Home and Community Care Program for Younger People (HACCPYP)
- Home Care Packages (HCP)

RESPITE CARE PROGRAMS



At SimplyCARE Community, we understand that caregiving is both rewarding and demanding. Our respite care programs are designed to support caregivers by offering safe, engaging, and compassionate care for their loved ones, whether at home, in the community, or in a comfortable respite setting.

Centre-Based Respite

Our Centre-Based Respite program gives caregivers a well-deserved break while providing clients with the opportunity to engage in meaningful, personalized activities in a safe, supportive environment.

Available: Monday to Friday

Hours: 9:00 am – 3:00 pm

Clients can enjoy social interaction, skill-building activities, and tailored support, all delivered by our professional and caring staff.

Cottage Respite

The Cottage Respite program offers short-term stays at our Coastal Cottage, a secure, welcoming, and home-like setting. It's a place where clients feel at ease while receiving the care they need. This service is ideal for families needing extended respite or temporary support during transitions.

Flexible Respite

Prefer to stay at home? Our Flexible Respite program offers in-home or community-based care, allowing caregivers to take a break with confidence. We match our support to your individual needs, ensuring safety, companionship, and continuity of care in familiar surroundings.

No matter the setting, SimplyCARE is committed to supporting both clients and caregivers with compassion, flexibility, and professionalism.



SOCIAL SUPPORT PROGRAMS

At SimplyCARE Community, we believe in the power of connection, independence, and community engagement. Our Social Support services are designed to enhance quality of life through meaningful activities and practical assistance.

Planned Activity Groups

Our Planned Activity Groups give clients the opportunity to connect with others and explore a variety of local attractions. Outings may include visits to:

- Parks and gardens
- Restaurants and cafés
- Shopping centres
- Museums and cultural sites

Clients are picked up from their homes and returned safely afterward.

Available: Monday to Friday

These group activities are designed to promote social interaction, well-being, and enjoyment within a safe and supportive environment.

Social Support – Individual

Our Social Support – Individual service offers one-on-one assistance for clients in their homes and out in the community. We support clients with everyday tasks and errands such as:

- Attending appointments
- Grocery shopping
- Paying bills
- Participating in community events

Available: Monday to Friday

This service helps maintain independence while ensuring clients feel supported and connected.



DOMESTIC ASSISTANCE

At SimplyCARE Community, we understand that a clean and tidy home contributes to comfort, safety, and overall well-being. Our Home Care Services provide respectful, reliable assistance with general housekeeping tasks—helping clients maintain a pleasant living environment.

Our trained home care workers can assist with:

- Vacuuming
- Dusting
- Mopping
- Cleaning wet areas (bathrooms, toilets)
- Wiping kitchen benches and surfaces
- Laundry
- Basic ironing

We take pride in delivering services that are both efficient and considerate of your home and personal preferences. Let us support your independence—while ensuring your home remains clean, comfortable, and cared for.

TRANSPORT SERVICES & UNESCORTED SHOPPING



At SimplyCARE Community, we know how important it is for our clients to stay connected and independent. Our Transport Program provides safe, reliable transportation for essential outings—helping clients get where they need to go with ease and confidence.

Our transport services include:

- Unescorted Shopping – Transport to and from local shops so clients can do their shopping independently.
- Appointments – Transport to medical or personal appointments.

These services are proudly delivered by our dedicated team of volunteers, who are committed to supporting our clients with respect and care.

HOME MAINTENANCE



At SimplyCARE Community, our Home Maintenance program helps clients maintain safe, tidy, and enjoyable outdoor spaces. We assist with general garden upkeep to ensure your surroundings are free from hazards and remain well cared for.

Whether it's regular maintenance or a seasonal tidy-up, we're here to support your independence and safety at home.

PROGRAM HIGHLIGHTS | PLANNED ACTIVITY GROUP



National Gallery



Dame Nelly Exhibition

PROGRAM HIGHLIGHTS | PLANNED ACTIVITY GROUP



Metal Art Exhibition



Star Wars Exhibition

PROGRAM HIGHLIGHTS | CENTRE BASED RESPITE



We celebrated Christmas in July at Centre Based Respite, the client's and staff thoroughly enjoyed a week of Christmas festivities and home-cooked Christmas inspired food.



PROGRAM HIGHLIGHTS | CENTRE BASED RESPITE

The gentleman at Centre Based Respite enjoyed a park BBQ with non-alcoholic beer in the sunshine!



We had a special cup day experience with a high tea and racing activities!

CLIENT & CARER TESTIMONIALS

Andie - "I have been receiving gardening support from SimplyCare whilst undergoing treatment for cancer and I can say it has made a world of a difference. The side affects from my treatment make it extremely difficult to complete any tasks on my own and having their help gives me piece of mine that my home/outdoor area is tidy and I can remain focused on my treatment".

Leanne - "I have been attending Planned Activity Groups for a little while now, after some encouragement from SimplyCare staff to get out and socialise with others. I am able to select the trips that suit my age and I have been enjoying them. I am meeting new people and seeing places that I haven't seen before. I feel I am gaining my independence back. Thank you SimplyCare".

Verity - "The cleaning I receive from SimplyCare is amazing. It enables me to provide more care for my elderly mother who no longer can look after herself, and allows me to focus on my health also. I suffer from extreme migraines that stop me from maintaining my cleaning. The two hours I receive is able to keep my home tidy and allowing me to focus on myself and my mother".

Simon - "My support worker for Accompanied Activities Casey has been really helpful over the past few months". She has been assisting me with my shopping needs, providing transport to my appointments that I can no longer get to on my own, taking me for a haircut and was there for me when my dog got put down. The one on one support is best for me as I feel comfortable with Casey. The service has given me my independence back".

Darren - "The Garden Maintenance service has been a huge help to me. Due to my health, I cannot complete gardening on my own. If I do, it takes me 3 days to recover from the stress I put on my body. With the help of the gardeners, I am able to focus on my health, my children and also enjoying my outdoor space as it is now looking great".

THANK YOU!

As we come to the end of the year, we extend our heartfelt thanks to all our community, staff, volunteers, clients, and carers for your unwavering support and commitment to our organisation and its values. Your dedication, trust, and collaboration have been the driving force behind our achievements and continued growth.

We are especially grateful for the valuable feedback we've received from clients and carers throughout the year, which has helped us improve our services and ensure they remain responsive, inclusive, and person-centred.

To our staff and volunteers, thank you for your hard work, compassion, and perseverance; and to our clients, carers, and community members, thank you for walking this journey with us. Together, we've built a stronger, more connected, and resilient community, and we look forward to continuing this shared mission in the year ahead.





SimplyCARE

— COMMUNITY —
RESPITE AND SOCIAL SUPPORT

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